



Tri-City Eagles 2020-21 Refund Policy

1. No amount of the total Travel Club Fee and/or Travel Team Fee is refundable, including amounts agreed to be paid pursuant to a payment plan, except as approved by the Hockey Director in accordance with the following:
 - a. The Team player or parent or legal guardian must request, in writing, the refund by stating the grounds for the request and the amount of the refund requested. Requests may be sent to treasurer@tricityeagles.com
 - b. All refunds are subject to a \$50 administrative fee.
 - c. No refunds shall be approved after November 1 of the Team season.
 - d. Refunds approved shall be prorated based on the date of the request and the stage of the season.
 - e. Refunds may be considered for: an injury or medical condition (verified in writing by the treating physician) that prevents a Team player from participating in on-ice hockey activities for a period of at least 8 weeks; a move of the Team player's residence to a location more than 100 miles from the Gardens Ice House; or such other extraordinary circumstances as may be approved by the Hockey Director in his sole and absolute discretion.
 - f. The ability of the Team to fill the position and recoup the refunded amount which would result from the loss of the player requesting the refund will be considered and may be grounds to deny a request for a refund.
 - g. All determinations and decisions concerning refunds are final.

2. If you find that your family is suffering financial hardship due to the ongoing COVID-19 pandemic and wish to withdraw your registration, you may be eligible for a financial hardship refund and withdrawal in accordance with the PVAHA COVID-19 Financial Hardship Refund Policy https://www.pvaha.org/news_article/show/1110364. This policy is effective for the 2020–2021 Season. Please contact the Tri City Eagles treasurer at treasurer@tricityeagles.com if you need further information.

3. Online registration constitutes an agreement by the parent or legal guardian to pay the Travel Club Fee and Travel Team fee in the full amount without conditions, subject to the refund rules above, including but not limited to the player's termination of participation at Tri-City at any time after registration. This unconditional agreement to pay the full amount applies equally when the parent or guardian elects to pay the full amount in installments on a payment plan and requires the completion of all payments, and completion of all payments will be a condition to Tri-City's release of the player for all purposes including qualification for the player to register elsewhere.